

AKAL SECURITY NEWSLINE

W W W . A K A L S E C U R I T Y . C O M

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CLIENT PROFILE

LA County Medical Centers

This January, Akal was chosen from among five other companies to provide security for LA County Medical Centers, which consists of USC Medical Center and 21 health clinics located throughout LA County. In total there are about 150 officers serving the account – 78 at USC Medical Center and three to four officers at each clinic.

Under the guidance of Project Manager Joel Weisner, Captain Juan DelHoyo, Lt. Rame Wardh and Captain Ernie Rios, Akal Officers manage access control into the facilities and provide security for the emergency room. Akal provides the first response in case of an incident, working in conjunction with LA County Office of Public Safety Police.

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USC Medical Center in LA County

SYSKO Partners With Akal

SYSKO, North America's largest marketer and distributor of food and food service products, selected Akal to provide security services for a Phoenix area warehouse.

"My sales manager has been meeting with this client on a regular basis for three months, working with them, offering security tips," said Ken Lieberman, Akal Regional Manager. "The effort paid off."

Akal Security Officers provide access control and verify the contents of semitrucks entering and exiting the warehouse against manifests.

"Martin Bean, our contact at SYSKO, used to get calls daily about problems. He hasn't had one call since we started," said Lieberman. "He called last week to say that he didn't know life could be so good."



Akal And New Mexico Teachers Work Together

Security Officers at Española Valley High School in Española, New Mexico, are working with state and local law enforcement to train teachers and school staff on classroom and crowd management techniques. The training is the result of a March incident at the school involving a dozen students and several hundred onlookers.

In an effort to prevent further incidents, representatives from Akal, the school, and state and local law enforcement agencies attended a breakfast to discuss improved methods for sharing information. The representatives will work as part of an ongoing committee to develop emergency and tactical security plans for the school of 1,100 students. The committee also plans to share their work with the New Mexico Crime Prevention Association, an organization that distributes crime prevention information, including guidelines for preventing school violence.



Santa Fe Command Staff meeting with local law enforcement.

AKAL & THE OLYMPICS

CSO Watches Daughter Win Silver Medal

CSO Larry Wendell, Minneapolis, was in Salt Lake City to cheer his daughter, Krissy, on to Olympic victory. Krissy, a member of the U.S. Women's Hockey Team, and her teammates won silver medals after a hard fought game with Canada.



CSO Larry Wendell with daughter Krissy who is a member of the U.S. Women's Hockey Team.

"My daughter has been playing hockey since she was five. As she was growing up and going through the program, her goal was to play in the Olympics," Wendell said. "It was really exciting to watch her play. It was kind of a dream come true."

After all the Olympic hoopla, Wendell says his daughter is just glad to be home.

"We didn't do anything too special when she got home," Wendell said. "She was just happy to relax and sleep in and be with friends and family."

Krissy will play hockey for the University of Minnesota in the fall on a full scholarship. She hopes to be part of the U.S. Women's Hockey Team in the 2004 Winter Olympics.

AKAL & THE OLYMPICS

Front Row Seat At The XIX Olympic Games

Jeff Frye, CSO, U.S. Bankruptcy Court, Western District of Wisconsin, spent most of February in Salt Lake City as part of the Olympic Security Team. An avid skier, Frye led a team of 70-80 volunteers who oversaw security screenings at the ski venues at Park City and Deer Valley Resort. About 20,000 spectators and participants passed through his security area each day.

Being part of the Olympic Security Team may sound like a lot of fun, but it was also a lot of work. Given the events of September 11, there was an increased emphasis on security, and Frye and his team worked 12-15 hour days with only three days off during the month.

In an interview with *The Court Reporter*, a publication of the Western District of Wisconsin U.S. Bankruptcy Court, Frye said being a part of the Olympics was like a dream.

"It didn't feel real. You got to talk to people from all over the world, gold medal winners, coaches, spectators. Everyone was generally respectful and friendly," Frye said.



CSO Jeff Frye with Ice Dancing Gold Medal Winner, Gwendol Peizerst of France.



CSO Jeff Frye working with military and Olympic police.

Outstanding Accomplishments

Brian Leavitt, Acting Chief Deputy U.S. Marshal, District of Oregon, wrote to express his appreciation for CSOs Duane Golphenee, Dennis Bunker, James Hinkley, Max Letonsa, James Hokinson and Gene McNeil for their role in

a medical emergency. Jones, certified in CPR and first-aid, revived the victim after she collapsed in a first-floor store. The Emergency Medical Technician who later responded said Jones saved the victim's life.



Back Row, l to r: Gene McNeil, Duane Golphenee, James Hinkley. Front Row, l to r: James Hokinson, Max Letonsa, Dennis Bunker

CSO David Banda, San Francisco District Court, received a Certificate of Appreciation

for identifying a suspicious package at a security checkpoint. CSO Banda alerted his supervisor and the Marshals Service.

The building was evacuated and the SFPD bomb squad called. The building was reopened several hours later with no incident.

Burlington Northern Santa Fe Railway, operators of one of the largest rail networks in North America, commended Security Officer Rick Strough, Phoenix, for his keen eye. Strough discovered a broken rail during an inspection, preventing a costly derailment.

Site Supervisor Bob Lyon, Western District Texas, received a note of thanks from Jack Dean, USM, as well as letters from three students at South San Antonio High School for a presentation he made to the high school government class on the U.S. Marshals Service. As a result of the presentation, the three students expressed interest in a career with the USMS.



Akai Security Bike Patrol Officer David Jones

CSOs Thomas Law, David Treat and Karl Limner were commended in a letter from U.S. Magistrate Judge William Bauer, Western District of New York, for their prompt response after a juror fainted during a trial. Emergency medical personnel were called. The juror returned to duty the next day.

While responding to a call, Sergeant April Meeker, Albuquerque, heard a radio broadcast about an Albuquerque police unit that had been stolen with a handcuffed prisoner in the back seat.

At an intersection, the stolen police unit approached Meeker's



Sergeant April Meeker receives a letter of commendation.

vehicle from behind. Meeker prevented the stolen vehicle from exiting by slowing traffic with her vehicle until Albuquerque Police could arrive. The driver of the stolen police unit was arrested.

Security Officers John Pichardo, James Garcia and Wayne Rogers received a letter of commendation from John Pearson, New Mexico State Fair Security Manager, for their quick thinking and successful efforts to administer CPR to a woman who had collapsed at a flea market at the New Mexico State Fairgrounds. "Your officers

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2001 CSO of The Year

In March, Joe Carrieri, Court Security Site Supervisor, Southern District of New York,



CSO Joseph Carrieri

was awarded the 2001 Harry Belluomini Memorial Court Security Officer of the Year Award at the Crystal Gateway Marriott Hotel in Arlington, Virginia. Carrieri was recognized for outstanding performance of duties following the September 11 attack on the World Trade Centers.

The award recognizes a Court Security Officer who has projected and maintained a positive and professional image of the Marshals Service with the courts and general public. It is presented in memory of Harry Belluomini, a Court Security Officer killed in the line of duty in 1992.

According to Bob Seignious, Contract Manager, while many Akai employees acted above and beyond after the September 11 attacks, Carrieri was recognized because of his leadership role.

"Joe protected members of the judiciary and made sure everyone was evacuated safely," said Seignious. "His experience coordinating the evacuation meant there were no injuries or panic."

Carrieri and his team were responsible for evacuating more than 500 people from the U.S. Courthouse, only a few blocks from Ground Zero.

"Joe is a dedicated employee of 18 years. He has an unblemished record. His intelligence, experience and rapport with his personnel and the judiciary make him a great leader," Seignious said.

Airport Duty In Honolulu

Since September 11, Army National Guard troops have provided security at airports around the country. In fact, Hawaii was the first state to put uniformed guardsmen into the state's airports.



Akal Security replaces National Guard troops at Honolulu International Airport.

Outstanding Accomplishments

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were successful in summoning emergency responders and keeping the victim and her family members calm," wrote Pearson.

Mark Bennett, Chief Judge, U.S. District Court, Northern District of Iowa, wrote to commend

the six CSOs – Bill Abbe, Paul Armstrong, Don Bremer, Arlen Dean, Rick Saunders and John Sanders – who provide security at the Sioux City Federal Building and Courthouse. "Many lunch hours and breaks are shortened and even lost in order to service the needs of our busy federal building. I know I speak on behalf of all the judges when I say that the CSOs go above and beyond the call of duty to keep our surroundings safe," wrote Bennett.

The CSOs who serve at the U.S. District Court, Southern District of Alabama, were the invited guests for "CSO

Appreciation Day," an event hosted by the Clerk's Office this past October. The CSOs were treated to a southern banquet of fried turkey, baked beans, sweet potato casserole, potato salad and lots of dessert.

A motorist stranded with a flat tire wrote to thank Security Officer Jesse Pearson, Phoenix, for his help.

"Your employee went out of his way to help change the tire. We appreciated his help and feel you are lucky to have such a nice employee." The letter was signed "three grateful ladies and a baby."



CSO Frank Daffin prepares a plate of food during CSO Appreciation Day.



CSOs Lamar Whiten, Rivers Johnson, Alex McDowell, Renee Helton, Leslie Nobles, Michael Hulak and Lebron Smith

In April, seven months after the attacks, the National Guard turned airport security at Honolulu International Airport over to Akal, a Hawaii Department of Transportation contractor.

Akal Security Officers wear paramilitary uniforms and carry

similar weapons as the National Guard troops. They are stationed at every checkpoint to provide maximum security, as well as a visual deterrent.

All U.S. national airports are scheduled to move to a new federally managed police security system in mid-May.

ABOVE & BEYOND THE CALL

CSO Gets Indiana's Highest Award

Indiana State Representative Sheila Klinker presented CSO William Stonebraker, Northern District of Indiana, with a Sagamore of the Wabash award from Governor Frank O'Bannon. The award, the highest award the Governor can bestow, was in recognition of Stonebraker's 28 years with the Lafayette Police Department and for his leadership with the Tippecanoe County Drug Task Force.

The Sagamore of the Wabash award was created in the mid-1940s. The term "sagamore" was

used by American Indian Tribes of the northeast to describe a great man among the tribe to whom the Chief looked for wisdom and advice. Past award winners have included presidents, ambassadors, astronauts, artists and politicians. According to Stonebraker, the award, presented to him at a retirement party, was a surprise.

"I don't feel like I deserved it any more than any other officer," said Stonebraker. "I was very humbled by it."

LA County Medical Centers

continued from front

Akal supervisory personnel meet with Peter Toscano, LA County Medical Center's Contract Administrator, and Captain Victor Turner, LA County Office of Public Safety Police, every two weeks to ensure lines of communication stay open.

According to Ken Lieberman, Akal Regional Manager, the customer is pleased with Akal's performance to date. *Good work, team!*

AKAL SECURITY NEWSLINE

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