

AKAL SECURITY NEWSLINE

W W W . A K A L S E C U R I T Y . C O M

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AKAL'S LEADING EDGE

Capital Success for Coastal

Coastal International Security, an Akal Security subsidiary, has recently been awarded three major contracts in the Washington, D.C., area.

In December, the Federal Protective Service awarded Coastal another five-year contract to provide armed security guard services at the Ronald Reagan Building and International Trade Center, the largest publicly accessible federal building in the U.S. This is the third award in a row for Coastal at the Ronald Reagan Building since 1998.

With 3.1 million square feet, the Ronald Reagan Building and International Trade Center houses four federal agencies in addition to convention and commercial spaces. The agencies – the Agency for International Development, Customs and Border Protection, Environmental Protection Agency and General Services Administration – are tenants with sensitive security requirements and some maintain their headquarters in the building.

During Coastal's tenure as the

security contractor at the Ronald Reagan Building, employee turnover has dropped 23 percent and overtime has declined by more than 85 percent. In 2001, the building received the Office Building of the Year International Award from the commercial real estate industry. Coastal's services were specifically recognized as contributing to the building's success.

Coastal employs 350 certified officers at the building and annually provides over 1,500 hours of temporary additional services for this contract. Coastal provided additional officers for the 2009 Presidential Inauguration, and most recently provided extra security during a presidential summit held at the RRB.

In September, Coastal was awarded the contract for security at the White Oak Campus in Silver Spring, Md., and six locations throughout Washington, D.C. The White Oak Campus of



Akal Mourns Officer's Death

Court Security Officer Stan Cooper, remembered for his devotion to law enforcement over a long career, died earlier this year when a man angry at the Social Security Administration opened fire in the Las Vegas, Nev. federal courthouse.

CSO Cooper is the only Akal employee to be killed on duty in the 30-year history of the company.

The senior court security officer in Las Vegas, Nev., Cooper was on duty Jan. 4 at the Lloyd George U.S. Courthouse when Johnny Lee Wicks, who lost a lawsuit over social security benefits in Sept. 2009, opened fire with a shotgun, shooting Cooper at close range. Wicks was killed in the incident that also left a deputy with the U.S. Marshals Service wounded.

Cooper, 72, was a police officer in Tulsa, Okla., and Las Vegas, Nev., for 35 years before becoming a court security officer in 1994. He joined Akal Security in 2000.

Speakers at Cooper's memorial service included Sens. Harry Reid, D-Nev., and John Ensign, R-Nev.,

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NOTEWORTHY NEWS

Extra Work Pays Off

Two court security officers who put in long hours helping to launch a 24/7 pilot project for the Arizona federal courts have been named the court security officers of the year for the district of Arizona.

Ron Clarke, site supervisor for Arizona, said Lead Court Security Officer Juan Pieve of the Sandra Day O'Connor U.S. District Courthouse in Phoenix and Lead Court Security Officer Greg Sparks of the DeConcini U.S. District Courthouse in Tucson, were instrumental in the implementation of the pilot.

With 17 new positions in Phoenix and 22 in Tucson, Pieve and Sparks saw a "dramatic" increase in the workload as a result of the need to process applications, background checks, medical forms, firearm qualification certificates and other paperwork, issue uniforms and equipment, and coordinate on-the-job training and schedules.

"Both have embraced the increased responsibilities with enthusiasm and professionalism," Clarke said.

The officers were honored as the district CSOs of the year during an Arizona District celebration of the Marshals Services 220th birthday celebration in September.

CSO Is Quiet Trailblazer

Court Security Officer Mary Dickens Ricke, who works in the federal court house in Owensboro, Ky., was a trailblazer in law enforcement before she joined Akal in 1995, a local newspaper revealed this fall.

Ricke was the first female officer of the Owensboro Police Department when she joined the force in 1975. She retired in 1995 at the age of 49 and

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AKAL'S LEADING EDGE

Honored Officers Share Common Traits

Attention to detail and consistent professionalism are the common traits among the four Homeland Security Division staff selected as employees of the last two quarters of 2009.

The quick detection of an air leak on a prisoner flight, the thorough pat-down of a prisoner before transport, diligent planning of work and training schedules and careful distribution of equipment won these employees special honors during the last six months of last year.

Aviation Security **Officer Scott Bordelon**, officer of the quarter for the third quarter, was on a Justice Prisoner and Alien Transportation flight to Ecuador when the air pressure suddenly dropped in the cabin and the pilots had to make an emergency drop to a lower altitude. Once the plane stabilized, Bordelon heard air rushing in from an isolated part of the plane and brought it to the attention of his supervisor, who notified the flight mechanic so that it could be fixed.

"If not for ASO Bordelon's observation and willingness to come forward, we might have had to remain in Ecuador for a few days while trying to determine the proper repairs," wrote Pilot Kimberly Elsholz. "I think the back end crew, and especially ASO Scott Bordelon, deserve some recognition for a job well done."

In addition, Homeland Security

Contract Manager Curtis Harding of JPATS Louisiana praised Bordelon, who has been with JPATS-Louisiana for a year, as always professional and positive, making him an excellent employee.

Aviation Security **Officer Paul Thomas Lee**, guard of the fourth quarter of 2009, was also praised for his duties "always at a skilled and professional level" by JPATS Arizona Contract Manager Andrew Ortiz.

Lee was searching a detainee boarding a flight when he found narcotics in the elastic waistband of the prisoner's underwear. A subsequent search of the prisoner's belongings uncovered a sizable quantity of narcotics.

Lee's "outstanding work ethic and search efforts" prevented the contraband from traveling to another detention facility, Ortiz wrote. The drugs would have been missed in a less thorough search and, had the contraband been a weapon instead of narcotics, been highly dangerous, Ortiz said.

Captain Paul Sanzone, supervisor of the quarter for the fourth quarter of 2009, was honored for his "attention to duty and outstanding

performance, as well as exemplary appearance and demeanor," Rollie Landtiser, contract manager for Naval Base Ventura County, said in his nomination.

Sanzone, a supervisor for 15 years who came up through the ranks from an officer, is responsible for the training of all new employees, the work schedule for 52 officers, firearms qualifications, and other training and compliance issues.

During the fourth quarter, Sanzone, who served 24 years in the military, played a major role in the changing of companies, something Sanzone has gone through three times. The transition was "smoother than one could expect," Landtiser said.

Mike Matthews, supervisor of the third quarter, goes above and beyond on compliance for the Federal Aviation Administration in Hawaii, according to contract manager Robert Ray.

"Mr. Matthews is on top of all compliance issues before I can even begin to be concerned," Ray wrote. Matthews sends him upcoming compliance due dates

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Florida Officers Honor Judge

Court Security Officers in Jacksonville, Fla., honored U.S. District Court Senior Judge John H. Moore with a gift that also acknowledged his support of the University of Florida.

The officers presented Moore with a specially made gavel to recognize him for 42 years of service on the bench in both state and federal court.

The gavel made for Court Security Officer Jim Plath was embedded with stones in blue and orange, University of Florida colors. Moore is well known for his strong support of the University.



L to R: ALCSO Payne, M. Dunn, P. Moyer, LCSO D. Rietzler, L. Ide, D. Hamel, S. Soward, Judge Moore, B. Lawlor, J. Plath, M. McManus, T. Lewis.

Outstanding Accomplishments

Keen Eye Helps Officer SOAR

A keen eye for suspicious identification helped Emidia Gamez, an Akal security officer, win a SOAR award from the Phoenix Sky Harbor International Airport.

Gamez, named officer of the month in August 2009, was working in the Security Badging Office, which issues security badges to airport shuttle companies and others that need to be able to get in and out of the airport quickly, when she noticed an applicant using what appeared to be a fraudulent ID.

Gamez's "security-minded attitude" during the incident in August led Security Superintendent Jeff Foland to name her a Securing Our Airport Responsibly award winner.

"Your situational awareness ... prevented an incident that could have compromised the airport's security," Foland wrote in her award letter.



CSO Lawrence Ford

CSO Takes First Place in Marksmanship

Court Security Officer Lawrence Ford of Phoenix won nine different trophies during the National Rifle Association National Police Championship in September.

Ford fired seven different weapons during the matches. His nine trophies included a first place for service pistol marksmanship.



Kent Renneke, Akal Contract Manager Brian Braden, and Akal Regional Director Kenneth Lieberman presented Akal Officer Emidia Gamez with the Sky Harbor SOAR award from Sky Harbor Airport. She was also selected Officer of the month for August.

Officers Save Driver from Train

Two security officers changing places during a shift change for Burlington Northern Santa Fe Railway in Glendale, Ariz., worked together to save the life of a distraught driver stuck on the tracks during an incident in late January.

Captain Joe Honyumptewa was leaving for the day and Officer Ron Overton was just coming on for his shift when they came on a car stuck on the main line and a man trying to help the woman at the wheel get off the tracks.

Overton was trying to get the driver out of the car when Honyumptewa heard a train approaching the crossing. He called the train on his radio about a vehicle on the tracks and the train was able to stop just short of the crossing, saving the lives of the driver and the man helping her.

Diligence Keeps Gun Out of Court House

It was a routine visit to the federal court house in Indianapolis by a video technician but a search of the contractor's backpack turned out to be anything but routine.

Court Security Officer Steven White, assigned to the Southern

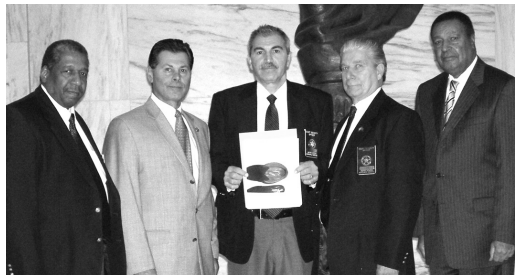
District of Indiana, on Nov. 30, 2009, was screening contractors coming into the building through the loading dock when he found a loaded .45 caliber semi-automatic handgun in the pocket of a backpack belonging to the technician.

He asked the contractor to step back and took the backpack and gun to the loading dock office at the court house and called the U.S. Marshals Service for assistance.

A background check found the technician had no criminal record and had a license to carry the gun, but without White's "attentiveness and attention to detail," a dangerous weapon could have entered the court house, said Judicial Security Inspector Marti Stanley of the U.S. Marshals Service.

Persistence Pays Off

When a visitor to the Southern District of New York federal court house repeatedly set off the magnetometer, alert Court Security Officers Frank Leone and Joseph Calvacca decided they needed to



DLCSO Gerald Durden, Site Supervisor Peter Fokianos, CSO Joseph Calvacca, CSO Frank Leone, Contract Manager 2nd Circuit Robert Seignious

spend a little more time investigating.

After asking the visitor to pass through the screening post several times, Leone and Calvacca examined the visitor's clothes and asked him to remove his shoes and place them on the x-ray conveyor belt. Calvacca detained the visitor while Leone watched the display. The two officers agreed they saw a suspicious item in the shoe and closer examination found a hidden straight razor.

"CSO Leone and CSO Calvacca by acute observations prevented a potentially dangerous individual from entering the court house," Robert Seignious, the 2nd Judicial District contract manager, said.



NOTEWORTHY NEWS

CSO is Quiet Trailblazer

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became a court security officer.

Ricke said she decided to apply as a police officer not because this was a life-long dream or out of a desire to be a trailblazer, but because she wanted a job that paid better than her position as a clerk with the Department of Social Services.

One of her coworkers, John Bouvier, then a counselor, suggested she apply. He said he knew it would be difficult for her but felt she had the intelligence and objectivity to be a good officer. Bouvier later served as Daviess County sheriff for four terms.

Ricke said she has never regretted joining law enforcement but wishes she had finished her criminal justice degree. She said her main priority now is spending time with her six children and six grandchildren.

Founder Looks Back at 30 Years of Akal Security

Akal Security has come a long way since five friends working with a \$1,200 loan started looking for customers.

Since taking its first job 30 years ago providing security for newly built housing at what is now Ohkey Owingeh Pueblo north of Española, Akal Security has grown into a company with hundreds of millions of dollars in contracts, 12,000 employees, and teams in 40 states and 20 foreign countries.

"It's the effort of our people out there every day doing the hard work that makes us successful," said Akal President Daya Khalsa, who, with Gurutej Khalsa, is one of the two founders still with the company. "It's our attitude toward our customers. The customer is the most important thing to the company."

Akal Mourns Officer's Death

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U.S. Marshals Service Director John Clark, County Sheriff Doug Gillespie, and Michael Gerrity, a fellow court security officer and a good friend.

Gurutej Khalsa, Akal's founder and Mike Francis, Akal VP-Judicial Security Operations, and Jim Mosier, Contract Manager, met with the family and staff the day after the shooting to offer support and arrange for the creation of a memorial fund. Those three also attended Cooper's memorial service along with Akal President Daya Khalsa and Robert Starke, Richard Wimberley, and Robert Scignious, contract managers in the 7th, 10th and 2nd circuits, respectively.

During the service, Gerrity described Cooper as an officer who was always willing to give strangers a smile and made everyone laugh with his stories.

He loved crossword puzzles and donuts, often stashing snacks in his locker, Gerrity said. Cooper's action on Jan. 4 saved lives, he said.

Gillespie, the county sheriff, said Cooper moved to Nevada in 1964 and joined the Las Vegas police force, serving in the patrol division, internal affairs, criminal intelligence and traffic units. The traffic division was his favorite, he said, and Cooper still rode his motorcycle in any weather.

Law enforcement was all Cooper "really wanted to do," U.S. Marshals Service Director John Clark said.

Gillespie called Cooper's commit-

ment to public service "epic."

Tom Haney, who served with Cooper in the police force in the early 1970s, said Cooper saw the good in everybody and adored his family.

Reid and Ensign both called Cooper a hero, noting that he was responsible for their safety.

Cooper's pastor, Chris Pruitt of Northside Church of Christ, said Cooper worked as an appliance repairman when he first retired as a police officer, buying the parts himself and doing repairs for free for needy customers.

A multiagency escort of 40 police motorcycles escorted the funeral procession on the Las Vegas strip. The Las Vegas Metro Police honored Cooper with a "missing man" helicopter fly-over, in which one aircraft pulls out of the formation to symbolize the loss of a colleague.

Anyone can donate to the memorial fund set up by Akal. Employees can donate unused leave, send a check, or request a payroll deduction. The company is also contributing to the fund, in proportion to other donations.

Cooper's family has expressed its gratitude for the outpouring of support from the company and Cooper's coworkers, saying the support has been a great comfort to the family.

"We want to express our deepest gratitude for the service you provide and at this particular moment for all your support. We are very touched by your kind words, thankful for your prayers, and for your generous contributions," they said in a prepared statement.

Capital Success for Coastal

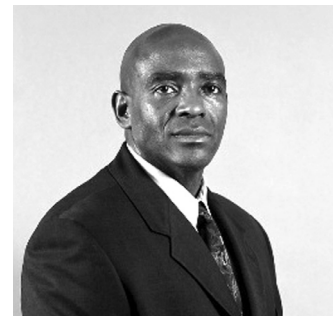
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14 buildings is populated by the Food and Drug Administration, the General Services Administration and the U.S. Air Force. The six Washington, D.C. locations house the U.S. Department of Agriculture, the Civilian Board of Contract Appeals, and the Department of Education. Roughly 8,000 people enter and exit the combined locations on a daily basis.

Security services at the sites had suffered from unstaffed posts, significant overtime and incomplete training and certification credentials. A significant number of officers either had let their certifications lapse or had never been properly certified.

A site for temporary training of guards was set up a mile away from the main contract location and classes were scheduled around each shift. Coastal then started hiring only fully-certified officers for the contract.

Coastal employs 350 certified officers at the Ronald Regan building and annually provides over 1,500 hours of temporary additional services for this contract. Coastal provided additional officers for the 2009 Presidential Inauguration, and most recently provided extra security during a presidential summit held at the RRB.



Curtis Wrenn, President, Coastal International

In late January, the Federal Protective Services awarded Coastal the contract to provide guard services at the

Drug Enforcement Administration headquarters in Arlington, Va., and three outlying facilities in the area. The five-year contract adds 79 new officers to Coastal's staff. Coastal has 60 days to take over security services at these facilities.

In addition, the General Services Administration this fall hired Coastal to provide security during the construction of the new Base Closure and Realignment Commission facility in Herndon, Va. This contract adds approximately 15 officers to Coastal's ranks. Coastal

was also recently awarded another five-year contract for armed guard services at the Interior Dept. headquarters in Washington, D.C.



4 A multiagency corps of officers served as Cooper's pallbearers.

Honored Officers Share Common Traits

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and training schedules well in advance and maintains guard files onsite.

"He has routinely kept the overtime to a minimum in his scheduling and provides me with weekly reports of upcoming contingencies," Ray said.

Matthews has been with Akal Security since 2001. Prior to Akal, he served in the Navy and worked for the Honolulu Police Department.

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Editor: Sat Nirmal K. Khalsa,
Chief Executive Officer

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PO Box 1197
Santa Cruz, NM 87567
Phone: 505.753.7832
Fax: 505.753.8689
Email: akal@kii.com